

2025
2026

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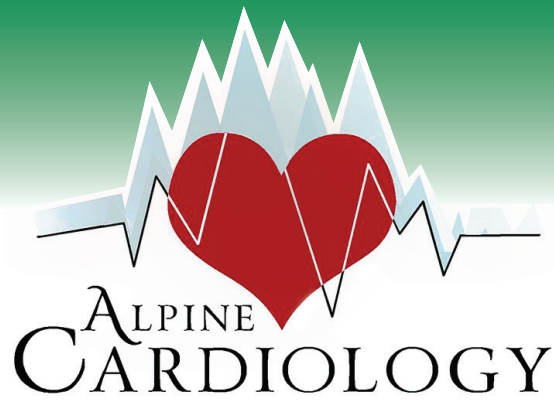
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Directory inclusion does not necessarily mean endorsement by OCCOA. Revised July 18, 2025



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Activities

• Otsego County

Commission on Aging

1165 Elkview Ave., P.O. Box 430,
Gaylord (989) 732-1122

• Elkland Senior Center

7910 Arthur St., Vanderbilt
(989) 983-2004

• Otsego County Sportsplex

1250 Gornick Ave., Gaylord
(989) 731-3546

• Versiti Blood Centers

133 W. Main, Ste #101, Gaylord
(989) 688-6611

Adult Day Services

• Otsego Haus

Adult Day Services (OCCOA)

1165 Elkview Ave., P.O. Box, 430
Gaylord (989) 732-4121

• Aspen Ridge Retirement Village

1261 Village Pkwy., Gaylord
(989) 705-2500

• McReynolds Hall

825 N. Center St., Gaylord
(989) 731-2100

Advocacy

• Otsego County Commission on Aging (OCCOA) - Advocacy Department

1165 Elkview Ave., P.O. Box 430
Gaylord (989) 732-9977

• Adult Protective Services – Department of Health & Human Services 1 (855) 444-3911

Appliance Repair

• Advance Electric Inc.

846 Carpenter St, Gaylord
(989) 732-2485

• Alpine Electronics

1349 S. Otsego Ave., Gaylord
(989) 732-5004

• Fred's TV & Appliance Service

(989) 732-1403

• Lowe's Home Improvement

600 Edelweiss Village Pkwy,
Gaylord
(989) 705-3920

Assisted Living/Adult Foster Care Facilities

• Aspen Ridge Retirement Village

**Medicaid Waiver, Dementia Unit*
1261 Village Parkway, Gaylord
(989) 705-2500

• August Haus

1201 Village Parkway, Gaylord
(989) 424-5950

• Forest Hill Adult Foster Care

9632 Circle Dr., Ellsworth
(231) 588-2371

• Green Adult Foster Care

586 Alexander Rd., Vanderbilt
(989) 983-4522

• Mallard Cove Assisted Living

2801 South US-31, Petoskey
(231) 347-2273

• Northland Adult Foster Care

11701 Jewell Rd., Vanderbilt
(989) 983-4106

• Northern Pines

130 Mary Ann St., Grayling
(989) 344-2010

• Northwoods Adult Foster Care

5920 Northwood Dr., Elmira
(231) 585-6345

• Rocking Chair Home Care Center

4790 Hayes Tower Rd., Gaylord
(989) 732-1288

• Sterling Residence

8097 Wildwood Trail Mancelona
(231) 409-6602

• The Brook of Gaylord

**Medicaid Waiver*

900 Hayes Rd., Gaylord
(989) 732-6200

• The Brook of Grayling

**Medicaid Waiver, Dementia Unit*
503 Rose St., Grayling (989) 348-8900

• The Porches

435 Murner Rd. Gaylord
(989) 448-8807

• Valley Assisted Living AFC

01970 Valley View Rd., Boyne Falls
(231) 549-2026

• Weber's AFC Home

3965 Newt Dr., Gaylord
(989) 619-0593

• Woodland Acres AFC

**Medicaid Waiver, Respite Available*
2796 Plywood Rd., Gaylord
(989) 731-4020

BINGO

• Elkland Senior Center (Wednesday)

7910 Arthur St., Vanderbilt
(989) 983-2004

• Gaylord Eagles Aerie #1825 (Friday)

515 S. Wisconsin Ave., Gaylord
(989) 732-2921

• Knights of Columbus Hall (Thursday)

2573 Wilkinson Rd., Gaylord
(989) 705-2786

Care Management

• Department of Health & Human Services

931 S. Otsego Ave., Gaylord
(989) 732-1702

• Northeast Michigan Community Services Agency (NEMCSA)

2375 Gordon Rd., Alpena
(989) 356-3474

Community & Neighborhood Centers

• Otsego County Commission on Aging (OCCOA)

1165 Elkview Ave., P.O. Box 430
Gaylord (989) 732-1122

• Elkland Senior Center

7910 Arthur St., Vanderbilt
(989) 983-2004

• Otsego County

Community Center

315 S. Center Ave., Gaylord
(989) 731-6521

• Otsego County Sportsplex

1250 Gornick Ave., Gaylord
(989) 731-3546

Computer Set-up & Repairs

• Cutting Edge Computers

1389 S. Otsego Ave., Gaylord
(989) 448-0486

• Kraken Computer

147 W. Main St., Ste. 201 Gaylord
(906) 630-3774

• Northern Michigan Geeks LLC

**Please call for appointment*
3557 N. 1st St., Onaway
(989) 351-8810

Counseling Services

- **Catholic Human Services, Inc.**
829 W. Main St., Suite C3, Gaylord
(989) 732-6761
- **Michigan Therapeutic Consultants**
711 S. Illinois Ave., Gaylord
(989) 732-4357
- **North Country Community Mental Health**
800 Livingston Blvd. Gaylord
(989) 732-6292
- **Northern Family Intervention**
407 W. Main St., Gaylord
(989) 732-6448
- **Old Town Psychological Services**
128 N. Court Ave., Gaylord
(989) 448-8344

Dementia Care Facilities

- **Otsego Haus Adult Day Services (OCCOA)**
1165 Elkview Ave., P.O. Box 430
Gaylord, (989) 732-4121

- **Alzheimer's Association**
1 (800) 272-3900
- **Aspen Ridge Retirement Village**
1261 Village Pkwy., Gaylord
(989) 705-2500
- **McReynolds Hall**
825 N. Center St., Gaylord
(989) 731-2100
- **Medilodge of Gaylord**
508 Random Ln., Gaylord
(989) 732-3508
- **The Porches (Memory Care Wing)**
435 Murner Rd., Gaylord
(989) 448-8807

Dentists

- **Alpine Family Dentistry**
3096 W. M 32, Gaylord
(989) 732-8600
- **Duski Dentistry**
911 M 32, Gaylord
(989) 732-6436

- **Forsyth Family Dentistry**
1120 Gornick Ave., Gaylord
(989) 705-7000
- **Gaylord Family Dentistry**
1507 S. Otsego Ave., Gaylord
(989) 732-4199
- **Health Department of Northwest Michigan Dental Clinic**
95 Livingston Blvd., Gaylord
(989) 731-0961
- **Main Oak Dentistry**
219 E. Main St., Gaylord
(989) 732-6271
- **Moylan Family Dentistry**
877 M 32 E. Gaylord
(989) 748-8182
- **Otsego Dental Group**
785 E. M 32, Gaylord
(989) 448-2664

Disability Services

- **Otsego County Commission on Aging**
1165 Elkview Ave., P.O. Box 430
Gaylord (989) 732-1122
- **Department of Health & Human Services**
931 S. Otsego Ave., Gaylord
(989) 732-1702
- **Disability Network Northern Michigan**
415 E. Eight St., Traverse City
(866) 869-8600
- **Social Security**
(800) 772-1213

Education

- **Otsego County Commission on Aging (OCCOA)**
1165 Elkview Ave., Gaylord,
(989) 732-1122
- **Community Services Network**
1615 Park Dr., Traverse City
(231) 735-0515
- **Gaylord Community Schools**
615 S. Elm Ave., Gaylord
(989) 705-3080
- **University Center of Gaylord**
80 Livingston Blvd., Gaylord
(989) 705-3700



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EMERGENCY ASSISTANCE

Emergency Assistance

- **American Red Cross**
125 N. Otsego Ave., Gaylord
(989) 448-2627
- **Caring Closet**
901 N. Center St., Gaylord
(989) 448-8518
- **First Call for Help**
116 East 5th St., Gaylord
(989) 732-8929
- **Northeast Michigan Community Services Agency (NEMCSA)**
2375 Gordon Rd., Alpena
(989) 356-3474
- **Otsego County United Way**
116 East 5th St., Gaylord
(989) 732-8929
- **Salvation Army**
919 S. Otsego Ave., Gaylord
(989) 448-2395 (store)
989-731-5959 (office)
- **Women's Resource Center of Northern Michigan**
95 Livingston Blvd., Gaylord
(989) 731-0918

Employment

- **Michigan Works!**
2927 D and M Dr., Gaylord
(989) 732-3886

Finances/Investments/ Wealth Management

- **Edward Jones Financial**
100 W. Main St., Gaylord
(989) 731-1851
- **Edward Jones Financial**
611 N. Center, Gaylord
(989) 731-1251
- **Edward Jones Financial**
513 Chestnut Ct., Gaylord
(989) 732-7591
- **Encore Financial Group**
685 M-32 Gaylord
(989) 448-2424
- **Raymond James & Associates**
685-32 E., Suite 300, Gaylord
(989) 731-2652

- **Awakon Federal Credit Union**
1496 W. Main St., Gaylord
(989) 732-1500

Financial Assistance

- **Department of Health & Human Services**
931 S. Otsego Ave., Gaylord
(989) 732-1702
- **First Call for Help**
116 East 5th St., Gaylord
(989) 732-8929
- **National Council on Aging – Benefits Checkup**
www.benefitscheckup.org
- **Otsego County United Way**
116 East 5th St., Gaylord
(989) 732-8929

Fitness, Health & Wellness Programs

- **Big North Barbell Strength & Conditioning**
818 N. Otsego Lake Dr., Gaylord
(989) 217-8560
- **OCCOA – Young at Heart Fitness Program**
1165 Elkview Ave., Gaylord,
(989) 732-1122
- **Nautilus Fitness Center**
151 N. Illinois Ave., Gaylord
(989) 732-5820
- **Otsego County Community Center**
315 S. Center Ave., Gaylord
(989) 731-6521
- **Otsego County Sportsplex**
1250 Gornick Ave., Gaylord
(989) 731-3546
- **Powerhouse Gym**
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• Otsego County Commission on Aging (OCCOA)

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1165 Elkview Ave., Gaylord,
OCCOA: (989) 732-1122

Project FRESH: (989) 732-1746

• Commodity Supplemental Food Program (Food Bank of Eastern Michigan)

2300 Lapeer Road, Flint
(810) 239-4441

www.fbem.org

• Dept. of Health & Human Services

931 S. Otsego Ave., Gaylord
(989) 732-1702

• Gaylord Farmers Market

S. Court St., Gaylord, MI
(989) 732-4060

• Otsego County Community Food Pantry

116 East 5th St., Gaylord
(989) 732-5987

Funeral Services

• Gaylord Community

Funeral Home & Cremation Services

850 N. Center Ave., (989) 732-2230

• Nelson Funeral Home & Cremation Service

135 N. Center Ave., Gaylord
P.O. Box 1548/49734 (989) 732-1770

Government Services

• City of Gaylord

305 E. Main St., Gaylord
(989) 732-4060

• County of Otsego

225 W. Main St., Gaylord
(989) 731-7520

• Dept of Health & Human Services

931 S. Otsego Ave., Gaylord
(989) 732-1702

• Social Security: (800) 772-1213

• Secretary of State

931 S. Otsego Ave., Gaylord
(989) 732-1702

• Unemployment Office

931 S. Otsego Ave., Gaylord
(866) 500-0017

• Village of Vanderbilt

606 Garfield St., Vanderbilt
(989) 983-4244

• Bagley Township

2946 Old 27 South, Gaylord
(989) 732-5924

• Charlton Township

10900 M-32 East, Johannesburg
(989) 731-1920

• Chester Township

1737 Big Lake Rd., Gaylord
(989) 732-5886

• Corwith Township

8170 Mill St., Vanderbilt
(989) 983-2865

• Dover Township

2985 Marquardt Rd., Gaylord
(989) 732-1223

• Elmira Township

2035 Mt. Jack Rd., Elmira
(231) 546-3383

• Hayes Township

4283 M-32 W., Gaylord
(989) 732-4206

• Livingston Township

3218 Old 27 N., Gaylord
(989) 732-7688

• Otsego Lake Township

10584 South Old 27, Waters
(989) 732-6929

Hearing Aids/Audiologists

• Advantage Audiology & Hearing Center

321 E. Main St., Gaylord
(989) 448-2500

• Audicare Hearing Centers

829 W. Main St., Ste. C-1 Gaylord
(989) 705-2100

• Family Hearing Care

- Paul Hanrahan AuD, CCC-A

315 N. Division St., Ste 120,
Traverse City (231) 946-2200

• Hearing Life

2147 Professional Drive, Suite C,
Gaylord (989) 732-1400

Heating and Plumbing

• 45th Parallel Plumbing

2335 Lone Pine Rd., Gaylord
(989) 448-8468

• Family Plumbing & Heating

519 W. 2nd St., Gaylord
(989) 732-8099

• JP Heating of Northern Michigan

1830 Dickerson Rd., P.O. Box 459,
Gaylord (989) 732-7571

• North Pointe Plumbing & Heating

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• Quality Plumbing and Mechanical

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Gaylord (989) 732-7102

• RaeRay's Professional Cleaning

Gaylord (989) 370-5461

• Great Lakes Textile Restoration

email: gltextileresto@yahoo.com

567 Expressway Court, PO Box 1821,

Gaylord (989) 448-8600

Home Health Care & Services

• Otsego County Commission on Aging (OCCOA) In-Home Services

1165 Elkview Ave., P.O. Box 430

Gaylord (989) 705-2574

• Angel at Heart

(Non-medical home care)

(989) 390-2703

• BrightStar Care

of Northern Michigan

3191 Logan Valley Rd., Traverse City

(231) 929-7827

• ComForCare Home Care

814 S. Otsego Ave., Suite C, Gaylord

(989) 448-2778

• Community Home Health Services

657 Chestnut Ct., Gaylord

(989) 732-6374

• Heart Song Home Care

221 E. Felshaw St., Gaylord

(989) 370-7792

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Home Repair, Handyman, Painting

• Chuck's Electric

224 Marquardt Rd., Gaylord

(989) 732-3396

• D. Fryczynski Builder

(231) 330-2170

• DMS Construction LLC

6875 Hayes Tower Rd., Gaylord

(989) 731-9747

• Gaylord Seal Coating

(989) 732-5003

• Great Lakes Barrier Free

Remodeling Company

10555 Enterprise Dr., Davisburg

(248) 922-5700

• ASAP Roofing

217 N. Court St., Gaylord

(989) 705-2125

• Otsego County United Way

– Tool Time Program

116 East 5th St., Gaylord

(989) 732-8929

• Pro Paint Co.

10190 Beech Terrace, Grayling

(989) 619-9874

• Surface Specialists of Northern

Michigan (tub refinishing/conversion)

(231) 585-7051

• Wolf Builders, LLC

1145 Shady Brook Ln., Gaylord

(989) 732-6921

Hospice

• Compassus

1723 W. M-32 Ste. A, Gaylord

(989) 785-3000

• Hospice of Michigan

830 S. Otsego, Gaylord

(888) 247-5701

• Munson Healthcare Home Health

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(989) 846-2222 or

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(989) 356-7000
- **McLaren Northern Michigan**
416 Connable Ave, Petoskey
(231) 487-4000
- **Munson Healthcare Grayling Hospital**
1100 E. Michigan Ave., Grayling
(989) 348-5461
- **Munson Medical Center**
1105 6th St, Traverse City
(231) 935-5000
- **Munson Healthcare Otsego Memorial Hospital**
825 N. Center Ave., Gaylord
(989) 731-2100

Housing-Related Issues

- **Otsego County Commission on Aging (OCCOA) Advocacy Department**
1165 Elkview Ave., Gaylord
(989) 732-9977
- **Otsego County Housing Committee**
County Building, Rm. 213,
225 West Main St., Gaylord
(989) 731-7570
- **Otsego County United Way**
116 East 5th St., Gaylord
(989) 732-8929

Information & Assistance

- **Otsego County Commission on Aging**
1165 Elkview Ave., Gaylord
(989) 732-1122

First Call for Help

- 116 East 5th St., Gaylord
(989) 732-8929
- **Otsego County United Way**
116 East 5th St., Gaylord
(989) 732-8929

Lawn Care

- **Alpine Landscape**
(989) 370-3915
- **Boys of Fall Landscaping**
(989) 390-8507
- **Cherwinski Lawn Care & Snow Removal** (989) 619-4731
- **Earth Plan**
6576 Wilkinson Rd., Gaylord
(989) 350-5712
- **Grass, Weeds & Dirty Deeds**
214 S. Center St., Gaylord
(989) 370-5996
- **N. Michigan Lawn Care**
1594 S. Otsego Ave., Gaylord
(989) 732-9922
- **Northern Vista Lawn & Landscape**
1465 E. Shoreline Dr., Wolverine
(231) 758-2162
- **Otsego Outdoor Maintenance**
P.O. Box 68, Johannesburg
(989) 350-2828
- **Pure Precision Lawn Care & Snow Removal**
(989) 370-4257
- **Straight Cuts Lawn & Snow Removal**
Irrigated lawns only (989) 513-2372

Legal Services

- **46th Circuit Court**
225 W. Main St., Gaylord
(989) 731-0228
- **87-A District Court**
800 Livingston Blvd., Gaylord
(989) 731-0228
- **Probate Court**
800 Livingston Blvd., Gaylord
(989) 731-0228
- **Adult Protective Services – Dept. of Health & Human Services**
1 (855) 444-3911
- **Atkinson Petruska Kozma & Hart**
814 S. Otsego Ste. D., Gaylord
(989) 732-2491
- **Bensinger, Cotant & Menkes, P.C.**
308 W. Main St., Gaylord
(989) 732-7536
- **David M. Delaney**
113 N. Illinois Ave., Gaylord
(989) 731-1508
- **David P. Leonardson**
308 W. Main St., PO Box 1705, Gaylord
(989) 732-7724
- **Kirkpatrick, Dubois & Slough**
145 N. Otsego Ave., Gaylord
(989) 732-2912
- **Jordan Balkema Elder Law Center**
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Legal Services

- **Michigan Adult Protective Services**
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- **Northern Michigan Elder Law –**
Charlevoix, East Jordan, Traverse City
(231) 715-1401
- **Patrick, Kwiatkowski
& Hesselink, PLLC**
1262 S. Otsego Ave., Gaylord
(989) 732-5952
- **Robert T Westerman II PLC**
117 W. 1st St., Gaylord
(989) 732-2400
- **Waltman Law PLLC**
257 S. Wisconsin Ave., Gaylord
(989) 528-1386

Libraries

- **Bureau of Services for
Blind Persons (BTBL)**
702 W Kalamazoo St., Lansing
PO Box 30007 (517) 373-5614
- **Otsego County Library**
700 S. Otsego Ave., Gaylord
(989) 732-5841
- **Otsego County Library – Vanderbilt**
8170 Mill St., Vanderbilt
(989) 983-3600
- **Otsego County Library –
Johannesburg**
10900 E. M-32, Johannesburg
(989) 732-3928

Medical Supplies & Services

- **Otsego County Commission
on Aging (OCCOA) – Equipment
Loan Closet**
1165 Elkview Ave., Gaylord
(989) 732-1122
- **Ambulatory Infusion Care – North**
854 N. Center Ave., Gaylord
(989) 732-4879
- **Community Home
Health Services (Loan Closet)**
657 Chestnut Ct., Gaylord
(989) 732-6374
- **Munson Healthcare
Home Medical Equipment**
Gaylord, Cadillac, Traverse City
309 W. North St. Gaylord
(800) 252-2065

- **Rehab & Mobility Systems**
1349 S. Otsego Ave., Gaylord
(231) 933-1200
- **Hart Medical Equipment**
829 W. Main St. Ste. F Gaylord
(989) 748-6170

Mental Health Services

- **Balance Mental Health & Wellness**
1165 Elkview Ave., Ste. 4, Gaylord
(989) 312-1800
info@balancemichigan.com
- **Catholic Human Services, Inc.**
829 W. Main St., Suite C3, Gaylord
(989) 732-6761
- **John Paul Jones, Ph.D.**
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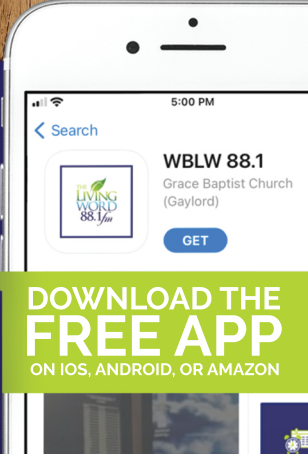


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• City of Gaylord

305 E. Main St., Gaylord
(989) 732-4060

• City Police

305 E. Main St., Gaylord
(989) 732-1777

• Clerk & Register of Deeds

225 W. Main Rm. 109-110, Gaylord
Clerk: (989) 731-7500
Register of Deeds: (989) 731-7550

• Commission on Aging

120 Grandview Blvd., Gaylord
(989) 732-1122

• Conservation District

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(989) 732-4021

• Economic Alliance

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100 McLouth, P.O. Box 642 Gaylord
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• Equalization

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(989) 731-7411

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(989) 732-1794

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Gaylord (989) 732-5202

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Non-Emergency (989) 732-7858
Administration (989) 732-3555

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(989) 731-7560

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80 Livingston Blvd., Gaylord
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• Veteran's Counselor

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• Munson Medical Center

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• Munson Healthcare Otsego Memorial Hospital

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(989) 732-3508

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305 E. Main St., Gaylord
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563 S. Otsego Ave., Gaylord
(989) 732-2778
- **Otsego County Sheriff**
124 S. Court Ave., Gaylord
(989) 732-3555
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95 Livingston Blvd., Gaylord
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• Premier Builders (Snow Plowing)

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(989) 513-2372

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Houghton Lake
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• Grandparents Support Group

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• Parkinson's Support Group

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• Cancer & Friends Support Group

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• Regarding Grief Education & Support Services

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www.regardinggrief.com

• Munson Healthcare Hospice – Grief Support Groups/Workshops/ Activities

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www.michigan.gov/mvaa
- **Department of Veterans Affairs Health Care Clinic**
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Main: (989) 497-2500, ext. 13520
Mental Health Care: (989) 497-2500, ext. 11959
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www.goodwillnmi.org/patriotplace
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• Retired Senior Volunteer Program

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1165 Elkview Ave., P.O. Box 430

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989.732.1122

www.otsegocountycoa.org



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REGION 9 AREA AGENCY ON AGING SERVICES AND PROGRAMS



The Region 9 AAA is a division within the Northeast Michigan Service Agency (NEMCSA). Region 9 AAA provides quality programs and services to caregivers, individuals, families, and communities. Whether you are an older adult, community member, or providing daily care, Region 9 AAA has resources to help.

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MI Choice Program

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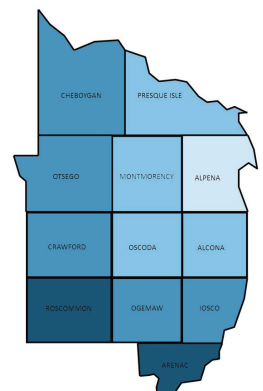


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